

# I received the reactivation email from the Prontoteam

Dear Pronto Professional,

As part of the migration to our new Pronto website, your account has been reset.

In order to re-activate your account, **you will need a valid registration code**. Contact your distributor or Sales Representative to obtain such a code.

Once you have obtained a valid registration code, click on the following link or copy-paste it in your browser:

<http://www.pronto.philips.com/registration-confirmation/index.html?id=77b2c0a1-dcec-11df-b615-ad420a897efd&aid=180E00B7-DD05-11DF-B615-AD420A897EFD>

Your password has also been reset .

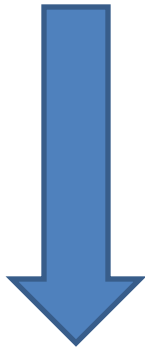
Your new password is **xxx**

After re-activation, we invite you to update your personal information, and reset your password.

We apologize for any inconvenience caused, and hope you will enjoy the new Pronto website.

Kind regards,

The ProntoTeam



## If you did not receive the email from the Prontoteam:

What could be the reason?

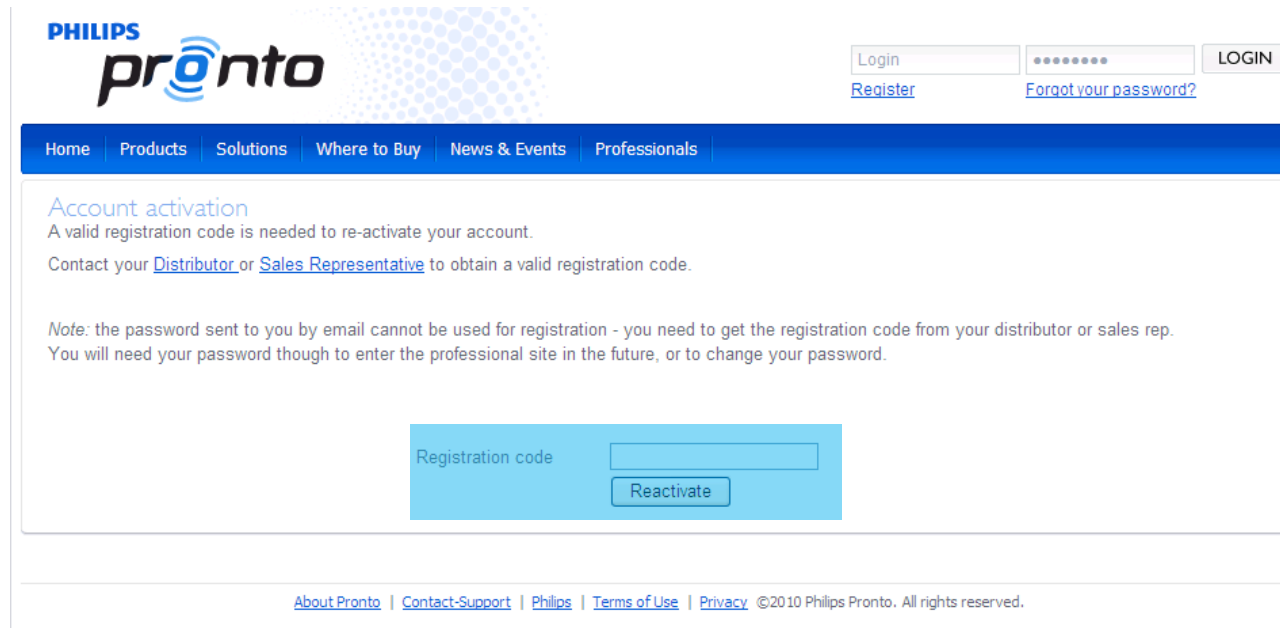
1. My email is not valid anymore
2. I subscribed on another email address, that I don't use anymore
3. Technical issues with email server (spam filter,..) caused the email not to be delivered  
→ In those cases please contact the Prontoteam ([prontoteam@philips.com](mailto:prontoteam@philips.com)) with all your personal details and account information
4. I am a new user -> Register on the Pronto website; using your registration code

## What do I need to do?

1. Contact my distributor or Sales Rep to obtain the registration code.
2. Click on the link in the received email  
(this is a unique link and cannot be shared)

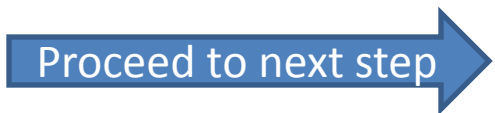
Proceed to next step 

### 3. Fill in the registration code recieved from your distributor



The screenshot shows the Philips Pronto website's account activation page. At the top left is the Philips Pronto logo. To the right are login fields for 'Login' and a password field with a 'LOGIN' button. Below these are links for 'Register' and 'Forgot your password?'. A blue navigation bar contains links for 'Home', 'Products', 'Solutions', 'Where to Buy', 'News & Events', and 'Professionals'. The main content area is titled 'Account activation' and explains that a valid registration code is needed to re-activate an account. It instructs users to contact their distributor or sales representative. A note states that the password sent by email cannot be used for registration. At the bottom of the form is a light blue box containing a 'Registration code' label, an input field, and a 'Reactivate' button. The footer contains links for 'About Pronto', 'Contact-Support', 'Philips', 'Terms of Use', and 'Privacy', along with a copyright notice for 2010 Philips Pronto.

After reactivation, you will be guided to “My profile”



## 4. Edit your personal details, and change your password

**PHILIPS**  
**pronto PROFESSIONAL**

You are logged in as: **Arnold van Oostrum** [LOGOUT](#)

[Home](#) [My Profile](#) [Downloads](#) [Training](#) [Support](#) [Prontoscript Developers](#) [back to www.pronto.philips.com](#)

[Professionals](#) > [My Account](#)

**My Account**  
**My Certification**

### My Account

Please edit your personal details below to make sure we can assist you in the most efficient way.

#### Personal information

Login	Kalibravo
Name*	<input type="text" value="Arnold van Oostrum"/>
Email*	<input type="text" value="info@kalibravo.nl"/>
Business Name *	<input type="text" value="Kalibravo"/>
VAT Number / Tax Payer ID	<input type="text"/>
Number of employees	<input type="text" value="0"/>
Website	<input type="text"/>
Country*	<input type="text" value="Netherlands"/>
State	<input type="text"/>
City*	<input type="text" value="Beilen"/>
Street*	<input type="text"/>
Zip / Postal code*	<input type="text" value="9412 BA"/>
Phone*	<input type="text" value="+31 61311 5286"/>
Fax	<input type="text"/>
Old password	<input type="password"/>
New password (5 characters min)	<input type="password"/>
Confirm password	<input type="password"/>

Any information provided here is in accordance with the [Philips User Agreement](#). We commit to keeping all of your personal information confidential. We will only use your personal data to enhance your ProntoZone experience. See our complete [Privacy Policy](#).

Use the password from the re-activation email as "Old password"

## 5. Activation done!

# You can now access the Pronto Professional Area

**PHILIPS**  
**pronto**

Home Products Solutions Where to Buy News & Events **Professionals**

Login [ ] [ ] LOGIN  
[Register](#) [Forgot your password?](#)

## Welcome to the new Pronto Website!

Pronto has a **new website!** Please take your time and browse through the different pages of these completely renewed and revamped web pages.

Looking for information on [Pronto products](#), on [who to contact](#) to start working with Pronto or do you want to get to know all our [integration partners](#)? Be amazed by some very nice [Pronto reference projects](#) and see when and where you can visit Pronto at the [next trade show!](#)

A dedicated [Professional area](#) has been created for installers, dealers and distributors. Stay up to date on the latest Pronto trainings, make sure to get your Pronto certifications and browse through the ProntoScript modules.

Finally, please make sure to [sign up](#) for our Pronto newsletter and stay tuned for more exciting Pronto news!

## Feel free to take control

Imagine what you can do with **one touch!**

- [Check out some Reference Projects](#)
- [Discover all about our products here](#)

## In the spotlight

### Pronto launches TSW9500 at CEDIA Expo

The TSW9500 marks the first in-wall solution offered by Pronto, and has been designed to utilize the same configurations that have already been created for the TSU9800 and TSU9600. With the TSW9500, integrators now have the option to add a stationary in-wall Pronto control panel to their systems, which is ideal for home control solutions such as AV equipment, lighting, IP-based cameras and shades.

Pronto's TSW9500 boasts a 3.5 inch QVGA touch screen with a sleek, modern design with a 100 percent customizable interface to meets the needs and demands of each specific installation. For commonly used applications, the TSW9500 features five hard buttons that can be programmed freely based on the desires of the homeowner. Fully compatible with current Pronto control panels, and the RFX9400 and RFX9600 extenders, the TSW9500 also features the ProntoScript 2-way technology. [Read more](#)

## News

- [Philips Pronto Releases ProntoEdit Professional3 Software](#)
- [Philips Pronto Launches New In-Wall Control Panel](#)
- [New ProntoTunes Application Allows Two-Way Apple ...](#)

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